PRABHAKAR GOVINDURAJULU

ACCOMPLISHED IT PROFESSIONAL

An endearing and dynamic **IT Professional** having demonstrated **22+ years** of rich experience in analysing, designing, documenting, implementing software. Well-versed in Implementation of Oracle Financials EBS in Multi currency, Multi Org level configurations. Proficient at creating and transforming business requirements into software requirement specification (SRS) using Rational Requisite Pro and designing business models using UML diagrams such as use case model, Class Diagrams, Activity Diagrams, Sequence Diagrams and Collaboration Diagrams in Rational Rose and MS Vision. Experience in Implementing CGI Advantage ERP with Inventory and Asset modules. Expertise in operational assessments and conducting functional requirements analysis for business of all sizes. Quantitative expert with exceptional speed in analysis of quarterly and annual reports.

✉ gprabhakar@gmail.com ▪ 240-636-7151 ▪ Germantown, MD

SKILLS

Data Analysis | CRM | Business Analysis | RD (Requirements Documents) | ERP Systems | SDLC | SME

Requirements Management Plans | POC (Proof of Concepts) | RTMs (Requirements Traceability Matrix) | Flowcharts

UML diagram | Data Integration | User Acceptance Test Plans | Gap Analysis | Root Cause Analysis | SRS

Project Plans and Project Deliverable | System analysis | Design and Data Modelling | Strong project management

TECHNICAL SKILLS

ERP Modules	Oracle EBS, R12, Oracle 8i, 9i Oracle Applications 11i, Oracle Cloud R12 – 22B, 22C, GL, AP, AR, FA, HR, CE, PO	**Office Tools**	MS PowerPoint, MS Word, MS Excel, MS Visio, MS Project and Share Point.
CM Tools:	Rational ClearCase, Rational ClearQuest, Rational Requisite Pro, eRoom, Remedy, Manage Now, CALT, JIRA, Share Point, DOORS, Tivoli, and Blue Print.	**Languages**	Pro*C, PL/SQL, Java, Java Script, ASP, HTML
Databases	Oracle 18C,11G SQL Server, Teradata and DB2	**Web Technologies**	ASP, ASP.NET, HTML, Java Script, XML, VB Script, COM/DCOM
GUI	Developer 2000, Forms and Reports 12i, and CICS.	**SQA Models**	CMMI
Tools	New Relic, Crystal Reports, Remedy, Tivoli, Oracle Enterprise Manager, Crystal Reports, Gomez, JBOSS, Google Analytics, SQL* Plus, SQL*Loader, TOAD, AutoSys, SeeBeyond, Hummingbird, Connect Direct, Websphere, Application servers and Microstrategy	**CMS Systems**	TSO, MARx, MBD, CICS, IACS, HPMS
Methodologies	Agile and Scrum framework (CSM)	**CMS Systems**	TSO, MARx, MBD, CICS, IACS, HPMS

Certifications

PROFILE SNAPSHOT

- Having 20 Years of experience in Oracle Financials Functional, Test Automation and out of which 12 years in EBS Functional Consultant, Experience in Full Life-cycle implementations, and Support of Oracle E-Business Suite
- Expertise in the AIM and OUM Methodology, Documentation, Configuration of Applications, Testing, End-User Training and Supporting for Oracle Financials R12 GL, AP, AR, CM, FA, PO
- Excellent experience on BPM Workflow and Conversions FBDI (Master & Transactional data)
- Implementation of Inventory Management, Asset Management in CGI Advantage ERP.
- Good experience on writing SQL queries and updating the records from Backend
- Prepared Functional design documents for customizations/conversions using AIM methodology
- Prepared training documents for CRP (conference room pilot), UAT (user acceptance test)
- Worked on various implementation and transformation projects which involve multi-org, multi-Currency configurations
- Designing of data flows and Data Integration processes in close working relationship with System Architects and SMEs.
- Excellent understanding of business process flow in Procure to Pay (P2P), Order to Cash (O2C)
- Worked extensively in oracle application module like GL, AP, AR FA, and CE on Cloud 22B, 22C.
- Interacted with Oracle support to resolve application issues, bugs, and SR management.
- Working with Technical teams to ensure the Business Requirements are developed and Implemented.
- Experienced in all phases of the system implementation life cycle such as As-is/To-be process definition, requirement analysis, map and gap identification, system configuration, implementation, and post implementation support.
- Good Understanding of Onshore -Offshore model co-ordination. Instrumental in software business analysis, development & implementation processes, requirement analysis, requirements management and reporting.
- Effective Implementation knowledge in Agile Methodologies using Scrum Framework.
- Credited for business analysis, ERP systems Integration, functional requirements areas of Mainframe, Java, Web based and Oracle Applications platforms.
- Indelible in healthcare insurances, Claim Processing, Payment Processing and analysing Provider and Beneficiary data. Also expertise in Part A, B and Part D (Prescription Drug) business functionality
- Instrumental in software business analysis, development & implementation processes, requirement analysis, requirements management and reporting
- Constantly engaging with the Business stakeholders to gather the needs/requirements to assist them with the best practices.
- Documentation of the Processes, Methodologies in support environment (post-production maintenance)
- Expertise in performing System Integration and User acceptance testing and defect tracking
- Maintaining the SOP Standard Operations Procedures, Workflow documents, run book procedures to constantly improve.
- Effective Implementation knowledge in Agile Methodologies using Scrum Framework.
- Credited for business analysis, ERP systems Integration, functional requirements areas of Mainframe, Java, Web based and Oracle Applications platforms.
- Indelible in healthcare insurances, Claim Processing, Payment Processing and analysing Provider and Beneficiary data. Also expertise in Part A, B and Part D (Prescription Drug) business functionality.
- Constantly exploring the Automation methodologies to minimise the manual involvement thereby improving the process efficiency.
- Highly skilled in designing the POC (Proof of Concepts), RTMs (Requirements Traceability Matrix), Risk Management, User Acceptance Test Plans, Gap Analysis, Root Cause Analysis, Project Plans and Project Deliverables.
- Highly efficient in depth knowledge of Software Development Life Cycle (SDLC), having thorough understanding of various phases like Requirements, Analysis/Design, Development and Testing and Practical knowledge of various business process Tool

WORK EXPERIENCE

Sr. Business Analyst/Product Owner
Elevance Health - Carelon – Health Guide.
02/2023 - Present,
Achievements/Task

- Worked as a Sr. Business Analyst and also as a Product Owner for Elevance Health.
- Was responsible for gathering the requirements to arranging the Scrum calls, Agile methodologies and Framework.
- Three full lifecycle Implementations R12 with GL, AP, AR, FA, CE, iReceivables, iExpenses, Sub Ledger Accounting (SLA).
- Solid understanding of Integration of Oracle EBS Applications modules, Multi Org, Reporting Currencies Setups, Chart of Accounts, FSG and Flex fields.

- Good Exposure to Reconciliation of Sub-Ledger modules with GL, Accounting Setup Manager, Inter Company Accounting and MOAC.
- Designed process flows for each functional area during the Implementation, carrying out requirement gathering requirements analysis, setups, functional modifications, Unit testing and CRPs
- Proficient in designing and requirements for RICE (Reports, Interfaces, Configurations, Enhancements) Implementation, Conversion, Data Migration
- Implemented CGI Advantage ERP for Inventory, HR and Asset modules as part of the subsidiary Business Org.
- Participated in the Integration of the ERPs and the modules for Data Integrity
- Participated in the design of the Crystal Reports to enhance the Asset and Inventory modules usage to the end business units.
- Participated in solution derivation in automating the full life cycle of intercompany, our solutions are employed across industries and cover intercompany in supply chain, intangibles, transfer pricing, cross charges, multi-tier, allocations, netting and settlement, reconciliation, eliminations, tax, and compliance.
- Worked in designing the EFX Inbound and Outbound file processing, Data ingestion and validations.
- Constantly worked on the Improvements on the Business cases to establish a simplified approach.
- Conducted JAD sessions with Business to collect and provide the system functionalities based on the new requirements.
- Supported the Release with the User Testing and defect tracking.
- Conducted the data models discussions and created a framework to enhance the utility of the modules.
- Worked extensively on Crystal Reports 14X and customizations based on the client needs.
- Proficiency with SQL utilised to work on Problem identifying and SQL code peer review with the development team.
- Designed the functional solutions to the Key Gaps through Interface, Extension, Customization and Reports.
- Collaboration with the Business users during the various stages of project lifecycle.
- Acted as liaison between the client problem resolutions conducted Root Cause Analysis, Post Production support POC.
- Worked on enhancing the user experience on the Front End web GUI for Subscribers utilities of Advisory services.
- Worked on Improving the performance of the system by emphasising and Optimizing SQL queries for the data load processes.
- Worked closely with the Technical teams to make sure the downtimes are minimal and User workflows are Efficient.
- Supported the Production releases, System testing, Integration testing and User acceptance testing and defect tracking.
- Conducted Workshops with the Business and the Technical teams to present the Release components for Go/No-Go decisions.
- Wide experience in requirement analysis, GAP analysis, Design the 'to be' process, Process mapping, Data Conversion Management, Testing (Unit/Integration/System)

Sr. Functional Consultant
ANTHEM – BCBS - FCS Modernization.
02/2020 – 01/2023,
Achievements/Tasks

- Having Good Experience on Oracle Fusion Cloud Data Conversion using File Based Data Imports (**FBDI**) and Spreadsheet upload (**ADFDI**).
- Professional expertise in Implementation and Testing in Oracle Financials module which include General Ledger (GL), Account Payables (**AP**), Account Receivable (**AR**), Fixed Assets (**FA**), Cash Management (**CE**)
- Experience in **Full Life-cycle implementations** of Oracle E-Business Suite and **Fusion Cloud**
- Worked on preparing, maintaining documentation using Application Implementation Methodology (**AIM**)**,** business requirement gathering, GAP Analysis including Rice components documentation BR **100, BP-80, MD50, RD20, TE40** and configuration of financials modules
- Worked and Implemented on Tax Allocations, Security Enhancements, Supplier Invoices and upgrades on Oracle Cloud 22B and 22C
- Prepared training documents for **CRP** (conference room pilot), **UAT** (user acceptance test)
- Hands on experience on automating the full life cycle of intercompany and cover intercompany in supply chain, intangibles, transfer pricing, cross charges, multi-tier, allocations, netting and settlement, reconciliation, eliminations, tax, and compliance using Virtual Trader.
- Implemented VT Bolt on custom applications between multi-Org of Florida Blues, Michigan BlueCross and CareFirst within Anthem network to establish the trade mechanism on the Cloud platform.
- Experience working with FBDI for Inbound file processing from clients on the Benefits and Claims data files.
- Worked on various implementation and transformation projects which involve **Multi-org, Multi-Currency** configurations
- Create Bolt on applications i.e VT Intercompany Transactions.
- Worked on Reporting tools such as Microstrategy and Crystal Reports.
- Excellent understanding of business process flow in Procure to Pay (**P2P**), Order to Cash (**O2C**), SLA (Accounting builder)
- Interacted with Oracle support to resolve application issues, bugs, and **TAR/SR** management
- Experience in System Admin tasks like creating/administrating Users, Responsibilities, Menus, Forms and Profile options
- Excellent communication skills, leadership qualities with analytical problem-solving skills and thorough knowledge on Microsoft technology like (Office)
- Experienced in all phases of the system implementation life cycle such as **As-is/To-be** process definition, requirement analysis, map and gap identification, system configuration, implementation, and post implementation support
- Expert knowledge of JIRA for defect tracking and story creations

- Demonstrated understanding and influencing of business and IT strategy
- Exhibited Strong organizational skills throughout the career
- Worked across software, Technical Development, IT teams to ensure teams properly resourced. Facilitate the teams to perform their duties including analysing the current Sybase system and Lift and shift to the new Cloud based
- Facilitated customer business meetings, creating timelines, milestones, and cadence of increments and releases and oversee the development of reports and analysing the data.
- Worked as a Functional Analyst in Implementations, Upgrade and Post Production Support of Oracle EBS in various industries. Healthcare, Banking.
- Expertise in post Implementation support, prepared training manuals and also training end users.
- Well experienced with Application Tools TOAD, SQL Developer, Data loader, ADI & Web ADI.
- Good Technical knowledge on SQL, PL*SQL, Forms and Reports using for Inbound, Outbound, Extensions and Reports.

Oracle ERP Sr. Functional Consultant - Oracle EBS R12
UFMS (Unified Financial Management Systems)

01/2018 – 01/2020,

US Government Department of Health and Human Services (HHS) is upgrading its Uniform Financial Management System (UFMS) Oracle Financials Application from Release 11i to Release 12. The MIL Corporation has been tasked to provide Quality Assurance Independent Verification and Validation (QA IV&V) for HHS UFMS R12 upgrade project. As a member of MIL Corp QA IV&V team, my duties include

Achievements/Tasks

- Analysed and modified project documents (compliance documents, risk factors. project plan, communication plan, test plans, meeting minutes, etc.)
- Perform units' test during Integration Test Cycle (ITC) of Procure to Pay (P2P) modules to validate implementation testing team results, Oracle EBS R12 P2P functionalities and its interfaces with third-party applications like Compusearch PRISM and Markview KOFAX
- Expertise in the Capital market such as Investment banking, Market analysis, Problem solving, Credit analysis etc.
- Worked extensively on General Observation Reports (GORs) and Deliverable Observation reports (DORs) of Issues and functional break in the Integration Testing (SIT) between UFMS Oracle EBS R12 and FBIS Reporting (OBIEE application).
- Expertise in Procure to Pay modules (I-Procurement, Purchase Order and Accounts Payable) and worked extensively on deliverables such as BR 100s, MD-50 and MD-70.
- Facilitated customer business meetings, creating timelines, milestones, and cadence of increments and releases and oversee the development of reports and analysing the data.
- Expertise in Oracle Cloud Financials
- Worked on Capital market skills Knowledge of politics influences, inflation, deflation, stagflation, and risks.
- Extensively worked being part of the Implementation team for the GL, AP and AR modules and worked on the R12 upgrade.
- Customized Interfaced data load processes and reports to match with business requirements.
- Explored and Implemented Oracle Cloud 22A Access Digest Notifications and Expense delegates for the partner network
- Worked on implementation of VT Bolt financial legal entities across Intra companies within the UFMS network.
- Conducted Scrum ceremonies and agile practices as Program Increment Planning, daily stand-ups, Scrum of Scrums, sprint review meetings, retrospective meetings, cross-team coordination, and etc., alongside the product owner, ensuring that Scrum Teams adhere to the Scrum values of courage, focus, commitment, respect and openness in delivering IT solutions.
- Identifies and resolves delivery impediments to optimize delivery flow. Resolves complex systemic impediments without support; escalates impediments that cannot be resolved to senior leadership. Manages risks and issues and acts to ensure they do not recur.
- Analysed complex database requirements keeping customer business goals and collect all daily news for internal and external data. Administered and develop all biweekly reports for press coverage and new businesses.
- Served as leading organizational expert on Agile and SAFe with having exposure to agile processes, tools, best practices, and industry trends. Formally mentored and coached junior scrum masters / teams.
- Having expertise in complete Software Development Life Cycle assisted CMS business owners by applying the applicable portions of the 'Feasibility,' 'Requirements," and 'Analysis' in respective phases.

Sr. Operations Lead/Sr. Business Analyst
QSSI QUALITY SOFTWARE SERVICES INC

03/2014 - 11/2018,

XOC is the primary operations body for Healthcare.gov, having focal point monitoring systems and supporting Federally Facilitated Exchange (FFE) / Federally-Facilitated Marketplace (FFM) / Enterprise Identity Management (EIDM) Technologies / Data Services Hub (DSH) and several other supporting systems.

Achievements/Tasks

- **Sr. Operations Lead (Apr 2014 -Nov 2015)**: Involved in Planning and overseeing strategic, operational, and administrative programs, projects, and/or services of broad significance to the organization within the designated functional area of focus. Established and implemented short and long-range organizational goals, objectives, strategic plans, policies, and operating procedures; monitors and evaluates programmatic and operational effectiveness, and effects changes required for improvement.
- Analysed, designed, documented and implemented internal reporting systems and procedures for the organization or business entity, within specified functional area of operation. Coordinated and implemented training programs for personnel within the organization and its components regarding the nature and application operating policies and procedures.
- Highly efficient in JAD sessions and providing guidance to the application designers and BAs. Participated in discussions with CMS (GTLs) on the systems evaluations, performance reporting and process enhancements.

Coordinated with multiple levels of site reliability engineers and making sure the suggested changes are implemented. Designed and documented the Business requirements using Scrum and Agile methodologies. Reported to the management and CMS on the daily basis. Conducting working group sessions on the Issues Register, Risk Management and Mitigation Plan.

Monitored the Federally Facilitated Exchange (FFE) / Enterprise Identity Management (EIDM) systems/ Data Services Hub (DSH) Monitors computing resources within the environment and working with multiple teams. Involved in escalating the Issues to the system owners of degraded system status Alerts and escalating system owners, stakeholders and management of production Severity 1 incidents.

Monitored Data Centre Network, Infrastructure Bandwidth, Server / Infrastructure, Applications within the environment, Agent based Monitoring, Production Batch Processing, Event(s) & Alert(s) Escalation, notifies internal stakeholders of Severity 1 incidents received from Baltimore Data Centre (BDC) that affect the Marketplace.

- **Sr. Business Analyst (Jan 2014- Apr 2014):** Credited for conducting JAD session, gathering business requirements, wrote the requirement documents from the business requirement into system/functional requirement and engagement with stakeholders for the business needs and converting them into system and user requirements.

- Provided Healthcare Plans with the necessary guidance to prevent file transfer errors, attend various meetings with business owners, developers and programmers regarding pertinent issues affecting clients, resolving clients issue and work with CGI Federal on the development code Issues (Data Fixes) and reviews.

- Analysed the data queries related to Common Working File (CWF) eligibility query functions for beneficiaries. provide resolutions to Medicare Advantage and Part D Plan sponsor inquiries involving a variety of issues, including: file transfers, eligibility, enrolment, Low Income Subsidy (LIS), payments, and premiums.

- Served as a liaison between the MAPD Help Desk and Centres for Medicare & Medicaid Services (CMS) Medicare Advantage (MA) and Part D Customer Support Team (CST). Expertise in interpreting the data from Automatic Call Distribution (ACD), and Remedy systems.

Sr. Business Analyst
CSC COMPUTER SCIENCE CORPORATION

07/2012 - 01/2014,

Achievements/Tasks

- **EDSC – Enterprise Data Services Contract – Maricom(Jul 2013-Jan 2014) :** *The EDSC is intended to design, build or acquire innovative cost-effective and efficient Master Data Management, Portal and Business Rules Management System, governance, oversight and engineering services to meet the mission of CMS.*

  Participated in working sessions for system changes to MDM and other dependencies. Responsible in understanding of the capabilities the existing business functionality vs the Impact of new CR's and determining the changes required to ETL (Informatica).

  Worked closely in interaction with testing team in assisting the new data load test and implementing the changes into PRD environment. Expertise in designing the requirements procedure documents and tracking the changes based on the releases.

- Conducted the peer review process of requirements, walkthrough with clients and obtaining final approvals. Proposed and integrated various systems to make sure the new changes will not have adverse effect.

- Prepared the PM documents for the client review and approvals. Conducted weekly team meetings to go over the CR changes and updates required for the SDD, RD and other artifacts. Analysed the Provider, Beneficiary and Claim related data from the Legacy system and designing the current system as per the client business needs. Responsible for preparing the Level of Efforts for the new CRs such as Market Place.

- **CSI – IDR (Integrated Data Repository)– Maricom- (Jun 2012-Jul 2013) :** *CSI is a system of aggregated CMS data presented through a series of easy to use screens and reports for quick navigation through immense volumes of CMS data to satisfy a variety of business purposes.*

- Had expertise in analysing the claim related data from the Legacy system and identifying the matching data from IDR database. Worked on several reference table requests with IDR team based on the data dependencies/needs.

- Worked on assessing the project risks and issues and also documenting, tracking and reporting. Worked with CMS Portal (OnePI) team as part of the migration process. Participated in the JAD sessions with CMS users to understand the business requirements. Extensively involved in designing the claims file structure and data architecture.

- Involved in the data model and data file build up. Drafted business, system and user requirements based on the business scenarios of the customer. Involved in the working group sessions to design data model and Microstrategy reports. Participated in the cross team trainings on the verify claim types.

- Prepared and presented TCS (Test Case Specs) to CMS. Also worked on RTM (Requirements Traceability Matrix) Participated in the code migration process between the Instances following the change migration process. Extracted and analysed the legacy systems (MOD and NCH) data from Cobol programs to create business scenarios compatible to IDR database. Tested all reporting needs through Dev, Val and Prod environments.

Sr. Business Analyst / Systems Analyst
GENERAL DYNAMICS INFORMATION TECHNOLOGY COMPANY / VIPS, BALTIMORE, MD

08/2010 - 06/2012,

The Early Retiree Reinsurance Program (ERRP) provides reimbursement to participating employment-based plans for a portion of the costs of health benefits for early retirees and early retirees' spouses, surviving spouses, and dependents. The program was authorized in the Affordable Care Act. The ERRP was established in the Affordable Care Act. Congress appropriated funding of $5 billion for this temporary program, which became effective June 1, 2010.

Achievements/Tasks

- Credited for documentations for the gathering requirements, business requirements, system requirement, business process and user requirement. Experienced in creating Requirements Traceability Matrix. Interacted with the client in gathering the requirements and presenting them with the design approaches/options and documenting the artifacts.

- Interfaced with business users to prepare and update Business Process Requirements (BPR) and Software System Requirements (SSR). Formulate efficient algorithms for mapping and translating client-specific data and communicate these precisely to programmers.

- Worked on the Microstrategy reporting requirements. Expertise with tool like Share Point and ETS ticketing tool. Worked extensively on interfacing the data modules between Mainframe, ETL Process and Microstrategy. Involved in analysing and customizing reporting needs of customer through change process of different types of data elements.

- Facilitated review meetings with client team, recoding the meeting minutes and follow up with action items to track the progress until solution is achieved.

- Implemented and enhanced the Section 508 compliance across the Secured web site. Initiate, track, and monitor the defects and its resolution through enhancements to the systems.

- Deployed business process and process frameworks at enterprise level. Highly involved in process modelling.

- Gathered Business Requirements and wrote Business Requirements Document (BRD) by working with the client IT staff, project managers under aggressive timelines and changing requirements

HIGLAS Project (Healthcare Integrated General Ledger Accounting System)
IBM BUSINESS CONSULTING SERVICES, LINTHICUM, MD

04/2002 - 06/2010,

Center for Medicaid and Medicare Services (CMS) is an operating agency of the Department of Health and Human Services (DHHS), administers the Medicare and Medicaid programs. CMS uses automated systems to support both the benefits accounting process and the administrative accounting functions. The system that has been supporting Medicare Claims is separate from the system that supports CMS's administrative accounting functions. CMS is replacing these existing systems with one integrated accounting system known as HIGLAS. CMS has selected Oracle Federal Financials has as the Commercial off the Shelf (COTS) application to improve the systems ability to manage the benefits and administrative accounting functions.

Achievements/Tasks

The current approach to implementing HIGLAS involves the piloting solution (i.e. Oracle Accounts Receivables (AR), Accounts Payable (AP), General Ledger (GL), Cash Management (CM), Federal Administration, Admin Accounting, ERS Loans, HTB, OPTIO Letter generation modules, and associated processes and reports for two Medicare contractors in the first phase. The two pilot contractors are Palmetto GBA and Empire BC/BS. These two pilot contractors use shared systems for their day-to-day activities. It is these 'Shared Systems', which require integration into the HIGLAS environment.

- Configured applications and resolved complex problems throughout software development life cycle (SDLC), including preparing detailed program specifications
- Liaised with clients and vendors to resolve day-to-day problems and make process changes.
- Lead the Production Break Fix functional team to support the system 24/7 by fixing and testing and promoting the emergency code changes.
- Functional Responsibilities: Follows assigned Schedule, coordinates and participates in reviews with other Jr. Systems Analysts, Systems Engineers, and Information Programmers. Meets with client agency functional representatives.
- Analyzes business and user needs, documents requirements, and revises existing system logic difficulties as necessary.
- Researches complex or multiple processes, applications, systems and data to identify functional requirements for application or system design. Consults with customers to clarify and refine complex requirements. Interprets and translates complex requirements into functional specifications.
- Lead process improvement activities to identify and resolve quality related issues. Acted as consultant and reviewer for new standards and policies.
- Coordinate day-to-day tasking and activities of analysis efforts in all phases of the software development life cycle such as discussions and walkthrough with clients and writing the requirement documents and plan creation and execution.
- Build ad-hoc queries and reports to facilitate special audits and reconciliation projects.
- Independently identify key questions and discrepancies relating to eligibility data, perform research and analysis, and make decisions to meet production deadlines.
- Oversee and participate in the entire life cycle of projects, with initiative to track down potential problems and frequent follow-up to business and technical people in al levels of management.
- **Peer review** of the requirement and use cases.
- Involved in **Go-Live** of the release and **post-production support**
- **Supported new implementation** of system requirement team by identifying, developing and deploying process improvements and standards
- Oversee Automation development through HP Mercury Centre, QTP including the requirements into Quality Centre.
- Developed a strategy to go about systems analysis and integration of different components
- Scheduling meetings with Developers, SME, Application functionality experts and Seebeyond/Websphere Application specialists to understand the workflow of the system
- Analysing the business requirements and creating a Systems requirements tractability matrix for Milestone 1 phase of the HIGLAS project
- Designed and developed the application requirements and approach documents for signoff from the client.
- Prepared white papers on the Issue tracking and progress reporting.
- Worked extensively on the reporting on Defect tracking, Service Level Agreements (SLA's) to keep on track with the monthly and weekly objectives.
- Performed details data analysis as required.
- Managed the Business analysis team in all phases of testing such as System Testing (Alpha), Functional Testing (Beta), Regression testing (Production readiness) and User acceptance testing (UAT) to furnish the needs of client and the system.
- Conducted regular meetings to facilitate the flow of communication among team members and to identify and escalate project risks to management.
- Participated in the project planning and estimation.
- Strong knowledge on functional design document for Split Pay, Settlement Netting, NTDO Netting Process, Voids, Payment batches, Payment confirmations and Letters, Standard and consignment to cover system, functional, component and integration of applications.

- Monitored progress against project plan tasks and milestones. Assess requirement changes and risks to project; make corresponding scope and resource adjustment recommendations to management.
- Very familiar with QTP and Quality Centre tools apart from Winrunner.
- Expertise in defect tracking tools such as Manage Now, Remedy and online Information repository such as eRoom.
- Monitored and enforced system analysis team to record keeping – requirements estimate tracking, internal status reporting, etc.
- **Mentor and train** (or arrange formal training for) subordinate analyst's team members in documenting methodology, processes and tools.
- Represent project team in meetings as appropriate; collaboratively work with development team members to drive defects/issues to resolution.
- Participated in presentations as needed to cover project status and Implementation timeline.
- Facilitate requirement analysis status meetings with developers, and business users when appropriate, to prioritize and review status of defects; planned releases.
- Anticipate and plan for the needs of the requirements team with regards to client expectations, testing environment (including equipment, system/access permissions, test data etc), and test tools.
- Proactively identify to the management team risks to the project; recommend appropriate risk mitigation strategies.
- Supported production system on 24/7 basis with fully dedicated support with the break fix situations.
- Coordinated end-user support during acceptance testing.
- Introduced several automated ways using tools to reduce the redundancy.
- Manipulating data stored in **X12** format by using data maps to understand the data layout and then modify this data to perform negative testing against HIGLAS system
- Configured the Set Ups for modules such as AP, AR, CM, FA and GL modules.
- Ensuring that the application functionality was according to the business rules and regulations
- Querying the backend Audit, Control and Error (ACE) tables to identify issues on the HIGLAS system
- Maintaining a log of the issues faced during the Data Conversion and Systems Integration analysis and configuration stage.
- Validate that data is transmitted across defined interfaces.
- Managed CM set ups within the Oracle system to preserve the relationships between 'existing' and new BR100 set ups.
- Validating behaviour of **SeeBeyond** components when handling interface data
- Ensuring proper handling of file level errors by SeeBeyond/Websphere tools.
- Ensuring the proper handling of data errors introduced to verify specific business rules
- Ensuring the proper receipt and processing of data by the Oracle 11i application layer for inbound interfaces
- Ensuring the proper preparation of data for the shared systems for outbound interfaces
- Validating the behaviour of SeeBeyond/Websphere components/brokers when handling conversion data
- Validating the proper receipt and processing of inbound conversion data by Oracle 11i
- Reconciliation of converted data with originally transmitted shared system data
- Operated the daily round trips with the contractors and processing the inbound files using AutoSys as the processing and scheduling tool.
- Outbound file generation using **AutoSys** and manual processing and Transmission using Connect Direct to the data centres.
- Analysed off quarter changes and implemented the new critical requirements to accommodate the client needs.
- Flexible enough to work on Special projects under tight schedules in different Instances and fixed several defects by promoting the changes using BR100 documents to keep up the target date.
- Supported Production Break Fix around the clock to fix and deployment to production.
- System testing including application configuration, extensions, reports, and business process workarounds

Environment:Seebeyond, UNIX, Oracle Financials (AR, AP, GL) ERP 11.5.7, TOAD, Rational Suite, PL/SQL, Websphere, QTP, Winrunner and Windows 2000 Client.

EDUCATION

BS
Karnataka University

Diploma in Advanced Information Technology
NIIT

Diploma in Internet Technologies
World Wide Web Institute.

— **Diploma in RDBMS**
Software Solutions Integrated Limited

— **Oracle Financials,**
Data Software Research Company Ltd.

IMMIGRATION STATUS

US Citizen